



Royal Manor Health Care Patient Participation Group (PPG)

6th September 2023
Gatehouse Surgery

Notes of Meeting

		Action
1	Welcome and apologies Present: Roy, Karen, Mike, Pam and Lindsay	
2	Practice Update: <ul style="list-style-type: none"> • Mike Hope has now left us • Dr Hope has now started her salaried GP contact with us. • Dr Bodger is now working in surgery with us. • Advert is out for a trainee ANP or paramedic to work with us. • We have two new nurses – Sam and Shelley and one trainee Nurse, Dawn. • Inspection has happened – waiting on results. 	
3	Flu Clinic: Looking for volunteers to come and speak to patients about what the PPG do, Pam and Roy both said they were happy to do this. Lindsay to pull together some questions and some information leaflets.	
4	Pre Diabetes workshop – we are looking to run a session on this at the Surgery, Michaela our Nurses clerk this into place.	
5	Prostate check routinely? Asks why this isn't a recall like smears and mammograms, Lindsay to investigate this.	
6	Processing of bloods fee for this? Lindsay to find out	
7	E-consults – some patient feedback that they would like access out of working hours to put one in. Lindsay spoke about the possibility of starting at 6.30, but will check with the practice manager first.	
8	Phone Message – Reports that it is too fast for all the information that is on it, Lindsay to feedback	
	DoNM – 1 st November 2023 – Gatehouse Surgery 1.30pm	